



BellSouth Telecommunications, Inc.
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REC'D TM
REGULATORY AUTH.

Guy M. Hicks
General Counsel

01 NOV 28 PM 3 03

November 28, 2001

OFFICE
EXECUTIVE SECRETARY
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VIA HAND DELIVERY

David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37238

Re: *Docket to Determine the Compliance of BellSouth
Telecommunications, Inc.'s Operations Support Systems with State
and Federal Regulations*
Docket No. 01-00362

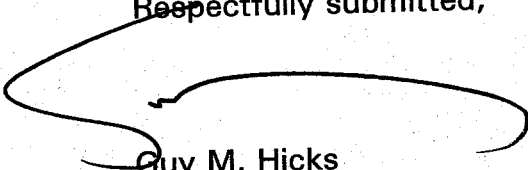
Dear Mr. Waddell:

This is to request an extension of time until 9:00 a.m. on Monday, December 3, 2001, to file expanded matrices "by adding the following columns: 1) for each test point and evaluation criteria listed on the matrices identify the specific activity, process and system(s) by name, which are the subject of the test point or criteria." See November 21 letter from Mr. K. David Waddell to BellSouth.

The matrices are voluminous, comprising hundreds of pages, and BellSouth has not previously prepared the information requested for any other state commission. BellSouth employees are working hard to develop the additional information, but cannot complete this project by Friday, November 30. BellSouth employees need the weekend of December 1 through 2 to complete the work.

Thank you for your attention to this matter.

Respectfully submitted,



Guy M. Hicks

GMH:ch

CERTIFICATE OF SERVICE

I hereby certify that on November 28, 2001, a copy of the foregoing document was served on counsel for known parties, via the method indicated, addressed as follows:

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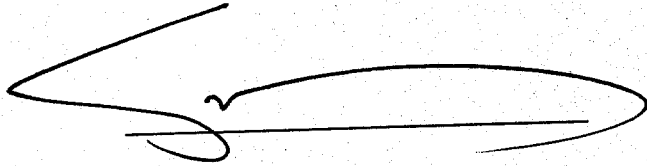
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A handwritten signature in black ink, appearing to read 'J. Robinson', with a large, sweeping loop at the end.